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## Providers of IT Solutions and Support

### Business Policy Statement – QMS-S5.3

We aspire to be an ethical organisation designing & delivering Information Communication Technology Solutions within an ever evolving marketplace.

n-wss is committed to implementing a Management System based on an accredited Integrated ISO 9001 Quality Management System, and best practices identified by OHSAS 18001 Occupational Health & Safety and ISO 14002 Environmental Management Systems.

This ensures every member of the ICT Service Team are committed to establishing objectives for key aspects of service delivery.

In this endeavour, we will strive to comply with all legislative and client requirements.

This Policy Statement is published and communicated to team players, interested parties and the public.

At each management review, our performance in conforming to specified targets will be measured.

Further, strategy to promote continual improvement in all aspects of the business, for example improved return to callouts, will be evaluated for implementation.

As a progressive organisation, in the pursuit of supplying a Quality Assured output, we will be vigilant to observe ethical Health & Safety and Environmental best practice, appropriate to the activities of this business and our customer's expectations.

Ian Torrilla  
(Managing Director)  
**28/12/2007**



URS Certificate No: 12037



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